

# DOCIT SOLUTIONS, LLC



## WE ARE SPECIALIZED IN

- Database management solutions: design, architecture, hardware, software, networking and reporting
- Cybersecurity and Information Assurance
- Data Security Management consulting
- Database systems engineering and Data Analytics
- Information systems migration and integration
- Information systems engineering, Business Intelligence and Data Analytics
- Knowledge Management
- IT Operations and Maintenance
- Systems regulatory compliance (CIS Benchmarks, DHS Hardening, DoD STIGS, FISMA Compliance, NIST Compliance)

## PAST PERFORMANCE

Omni systems Incorporated – Government space (Department of Education)

ThompsonGas – Private space (Energy Industry)

**Mission:** To provide our customers with secure, reliable, cost-effective, innovative IT solutions.

**Vision:** Overcoming Information and Communications Technology (ICT) challenges through tact and innovation

**Core Values:** Integrity, Trust, Customer focused, Quality, Excellence

*DocIT solutions...anchored in customer satisfaction.*



**D**ocIT Solutions is a start-up, minority owned small-disadvantaged business, setup to offer Information communication and technology (ICT) solution and awareness, one client at a time. We are staffed with personnel with over a decade of IT industry knowledge & experience as a team; hence, Doc IT can be your anchor in the ever-changing IT world. Offering quality services, a passion of ours, to clients that can reach us through our various marketing avenues: Software solution and services, PC Repair, and IT training. Through the process, DocIT develops anchored, invaluable relationships with clients through delivery of high quality, robust, and cost-effective solutions and services.

## PROFILE

### HEADQUARTERS:

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Hedgesville, WV 25427  
P: (302) 703-9832  
E: [support@docitbiz.com](mailto:support@docitbiz.com)  
[www.docitbiz.com](http://www.docitbiz.com)

HOURS: Mon – Fri 09:00 AM – 05:00 PM

DUNS: 080452116

CAGE CODE: 7SXU5

UEI: FJUVMXT2D417

NAICS: 518210, 541330, 541430, 541511, 541512 (primary), 541513, 541519, 541611, 611420

SINS: 54151HACS, 54151S

### CERTIFICATIONS:

Small Disadvantaged Business (SDB) SBA 8(a) certified  
West Virginia SWAM certified  
Minority owned  
GSA MAS: 47QTCA23D0029

## Omni Systems Incorporated (Database Management and Cyber security)

DocIT provided services to Omni Systems, a federal contractor, to include database planning and design; systems analysis, integration, and design; programming, conversion and implementation support; business intelligence services; system architecture; engineering services; data/records management, and testing. DocIT assisted with reviewing and performing root cause analysis on system bottleneck areas and addressed them accordingly. Additionally, DocIT worked with the client to implement continuous database monitoring capabilities to promote proactive identification of potential system issues, versus reacting to incidents that may occur. DocIT worked with Omni to establish a data redundancy solution to aid with business intelligence reporting by offloading data from the main online transactional processing (OLTP) system to a replica. The client underwent a data center migration where DocIT set up new SQL server architectures to support data migration between data centers. Databases were migrated successfully without data loss, and in record time.

Additional services furnished to Omni include database security management, engineering, database risk management services, information assurance; secure data hosting, and backup, and data security services. DocIT implemented mitigation strategies resulting from vulnerability assessments, penetration testing, and incident response. DocIT performed SQL Server installations, application system upgrades, and applied patches/updates to ensure systems are secure.

## ThompsonGas (Database Management and Cyber security Services)

Services furnished to ThompsonGas include database planning and design; systems analysis, integration, and design; programming, conversion and implementation support; business intelligence services and reporting; system architecture; engineering services; data/records management, and testing. DocIT assisted with reviewing and performing root cause analysis on system bottleneck areas and addressed them accordingly. Additionally, DocIT worked with the client to implement continuous database monitoring capabilities to promote proactive identification of potential system issues, versus reacting to incidents that may occur. DocIT implemented a data redundancy solution to aid with business intelligence reporting by offloading data from the main online transactional processing (OLTP) system to a replica.

Additional services furnished to ThompsonGas include database security management, engineering, database risk management services, and information assurance, and backup, and data security services. DocIT Solutions implemented mitigation strategies to enhance system performance to minimize downtime occurrence.

### Testimonials

*“Senior level understanding of the product and solutions provided.*

*Services are completed within requested schedule with a high degree of quality.*

*Excellent leadership and communication with the team and management.” –*

**Manager, Databases & Middleware, Dept. of Ed. client**

*“DocIT Solutions provided exceptional database service and support. DocIT Solutions always delivered on-time and within budget constraints.” – VP, Oil and*

*Gas Sector client*

*“Exceptional skills and service provided. Highly recommended.” - Director, Information Security, Dept.*

*of Ed. client*

